SQL, Data Warehousing

Currently I am a third-year student studying software engineering, where I have had the chance to learn the programming fundamentals, software development concepts, data structures and algorithms. I have a strong understanding in Object Oriented Programming (OOP) standards and have frequently used it in my personal gaming projects in C# and Unity. In addition to my academic pursuits and personal projects, I actively contribute to the UVic Rocketry Ground Support team as a front-end developer. I am familiar with writing queries and designing database schema in PostgreSQL and NoSQL Databases and have frequently used tools like MySQL and Mongoose in some of my projects. I am also familiar with testing tools such as Selenium, JUnit, Maven, Gradle, and have experience in writing unit and integration testing. Throughout my previous projects, I utilized ticketing tools like Jira, Kanban, documentation, and code refactoring to ensure reproducibility in my code. I am adaptable and always eager to learn and am confident that I can quickly gain familiarity with any new tools or techniques necessary to excel in this role.

Networking, Desktop Computer Support

Currently I am a third-year student studying software engineering, where I have had the chance to learn the programming fundamentals, software development concepts and evolution, advanced data structures and algorithms. In addition to my academic pursuits and personal projects, I actively contribute to the UVic Rocketry Ground Support team as a front-end developer. I am currently learning about various networking concepts and protocols like TCP, UDP, HTTPS, DNS and IP throughout my coursework. I am familiar with writing queries and designing database schema in PostgreSQL Databases and have frequently used MySQL in some of my academic projects. I am also familiar with testing tools such as Selenium, JUnit, Maven, Gradle, and have experience in writing unit and integration testing. Throughout my previous projects, I utilized ticketing tools like Jira, Kanban, documentation, and code refactoring to ensure reproducibility in my code. I am adaptable and always eager to learn and am confident that I can quickly gain familiarity with any new tools or techniques necessary to excel in this role.

IT Support, Desktop

I am currently pursuing a degree in Software Engineering at University of Victoria where I have gained a comprehensive understanding of IT fundamentals, which I have augmented with practical experiences in troubleshooting and resolving technical issues. One of my key strengths lies in my ability to provide exceptional customer service. I firmly believe in maintaining positive relationships with clients and colleagues alike, ensuring that their needs are met efficiently and courteously. Whether in person, over the phone, or via email, I am committed to delivering timely and effective solutions to all help desk inquiries.

I have experience in installing, maintaining, and troubleshooting various devices and operating systems, which includes both Mac and Windows-based machines as well as Unix and Linux based machines. I have fixed various connectivity issues within LAN environments, as well as configuring and deploying end-user hardware. In terms of software applications, I am proficient in Microsoft Office and Adobe products, which I regularly use in my academic and personal pursuits. For instance, I frequently utilize Office products like OneNote, OneDrive, Word, Excel, and PowerPoint for assignments, presentations, and collaborative projects. As a photographer and illustrator, I rely on Adobe Lightroom, Adobe Photoshop, and Adobe Illustrator for editing and design tasks. Additionally, my experience in videography has acquainted me with Adobe Premiere Pro and Adobe After Effects. I also have familiarity with Adobe XD and Figma, which I have utilized for various application design purposes.

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